PBJ-22222222222 Seat No. _____

B. Sc. & B. Sc. (IT) (Sem. I) (CBCS) (W.E.F. 2017) Examination

November / December - 2018

STCS - 01 : Scientific Technical Communication Skill

(New Course)

Time : $2\frac{1}{2}$ Hours] [Total Marks : **70**

1 Explain the various elements involved in the process of communication. **14**

OR

1 Discuss upward communication and downward communication in detail. **14**

2 What is verbal communication ? Discuss its advantages and disadvantages. **14**

OR

2 How far verbal and non verbal communication related to each other ? Explain and give examples. **14**

3 Discuss merits and demerits of oral communication. **14**

OR

3 Discuss the types of listening with examples. **14**

4 Discuss business etiquette in detail. **14**

OR

4 What is paralanguage ? Discuss its key components. **14**

5 Write short notes on any **two** : **14**

(1) Proxemics

(2) Traits of a good listener

(3) Chief barriers of communication

(4) Characteristics of interpersonal skill.